

Wimba Pronto 2.1 VPAT

The purpose of this **Voluntary Product Accessibility Template**, or **VPAT™**, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility.

The following information provided is true and correct to the best of our knowledge, as of the date below. This information is supplied for the purposes of market research, and is subject to change without notice. The contents of this document do not constitute legal advice, warranty, or guarantee a person’s ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchasing entity.

Wimba Pronto 2.1 is fully keyboard accessible and provides accessible names, descriptions, types, and state information for each of its software controls. Controls are exposed through the Microsoft Active Accessibility (MSAA) API; which is used on Windows operating systems to support assistive technologies for users with disabilities. MSAA is supported by many of the industry’s leading screen readers (i.e.: JAWS, Window-Eyes). In addition, Wimba Pronto exposes controls and is screen reader compatible with VoiceOver (MAC).

Date: November 7, 2008

Name of Product: Wimba Pronto 2.1

Contact for more Information: accessibility@wimba.com

Summary Table

Criteria	Status	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Included	Pronto is an application functional with PC & MAC
Section 1194.22 Web-based Internet Information and Applications	Not Applicable	Pronto is a desktop application and is not Web-based
Section 1194.23 Telecommunications Products	Included	
Section 1194.24 Video and Multi-media Products	Not Applicable	Pronto is not a Video and Multi-media product
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Pronto is not a self-contained product
Section 1194.26 Desktop and Portable Computers	Not Applicable	Pronto is an Application as defined in sections 1194.22
Section 1194.31 Functional Performance Criteria	Included	
Section 1194.41 Information, Documentation and Support	Included	

Section 1194.21 Software Applications and Operating Systems – Detail

Criteria	Status	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported	Pronto is fully keyboard accessible.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to Pronto developer.	Supported	Pronto is Universal Access (Mac) and MSAA (Windows) compatible.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported	Pronto indicates tab focus using operating-system standard displays.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supported	Accessible names, descriptions, types, and state information for controls is provided.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	Pronto provides consistent visual indicators.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported	Pronto exposes textual information via operating-system standard mechanisms.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Not supported	Pronto allows a user to set separate & individual color settings.

<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Supported</p>	<p>Pronto provides alternative textual descriptions of events that are represented by animation.</p>
<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Supported</p>	<p>Pronto does not rely on color alone to distinguish visual components.</p>
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p>Supported</p>	<p>Pronto utilizes operating-system standard color selection mechanisms.</p>
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supported</p>	<p>Pronto follows the operating-system standard interval for cursor flashing.</p>
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supported</p>	<p>Pronto provides both tab navigation and accessible focus mechanisms for forms.</p>

Section 1194.23 Telecommunications Products – Detail

Criteria	Status	Remarks and explanations
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	Not Applicable	Pronto is not a hardware device.
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.	Not Applicable	Pronto is not a hardware device.
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	Not Applicable	Pronto does not provide automated voice response capabilities
(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	Supported	Pronto enforces time-outs for all telecommunication invitations.
(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.	Supported	Pronto provides the name and id of call participants.
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	Not Applicable	Pronto is not a hardware device.
(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.	Supported	Volume is reset after each Wimba Classroom session
(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	Not Applicable	Pronto is not a hardware device.
(i) Interference to hearing technologies (including hearing aids, cochlear implants, and	Not Applicable	Pronto is not a hardware device.

<p>assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.</p>		
<p>(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.</p>	<p>Not Applicable</p>	<p>Pronto is not a hardware device.</p>
<p>(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.</p>	<p>Not Applicable</p>	<p>Pronto is not a hardware device.</p>
<p>(k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.</p>	<p>Not Applicable</p>	<p>Pronto is not a hardware device.</p>
<p>(k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.</p>	<p>Not Applicable</p>	<p>Pronto is not a hardware device.</p>
<p>(k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.</p>	<p>Not Applicable</p>	<p>Pronto is not a hardware device.</p>

Section 1194.31 Functional Performance Criteria – Detail

<i>Criteria</i>	Status	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported	Pronto is Universal Access (Mac) and MSAA (Windows) compatible.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported	Pronto is Universal Access (Mac) and MSAA (Windows) compatible.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supported	Pronto provides visual indicators for events that provide audio notification.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Supported	Pronto provides operating-system standard audio device support.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supported	Pronto provides text-based messaging in addition to audio calling.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported	Pronto provides support for operating-system standard input devices.

Section 1194.41 Information, Documentation and Support – Detail

<i>Criteria</i>	Status	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Documentation is available upon request at no additional charge
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	Documentation is available upon request at no additional charge
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Support is available in a variety of formats including website, email, and direct phone. Individuals who are hearing impaired can use a TTY