

Wimba Create VPAT

The purpose of this **Voluntary Product Accessibility Template**, or **VPAT™**, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility.

The following information provided is true and correct to the best of our knowledge, as of the date below. This information is supplied for the purposes of market research, and is subject to change without notice. The contents of this document do not constitute legal advice, warranty, or guarantee a person’s ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchasing entity.

Wimba Create, formerly known as Course Genie v 2.4 was evaluated by Wimba staff and found to be generally supportive of the accessibility criteria as outline in section 508 of the Rehabilitation Act. Manual testing of Create was conducted on Microsoft XP and Vista operating systems using Microsoft Office Word 2007 and a host of accessibility options (screen magnifier, high contrast, on screen keyboard). Freedom Scientific’s JAWS 8.0.2 was the screen reader used. Details of the evaluation are contained within this document.

Wimba Create is unique, in that it features a built-in accessibility checker, which utilizes standards defined by W3C-WCAG1.0. It is ultimately at the sole discretion of the author to ensure the accessibility of their content. This evaluation covers the Wimba Create product proper, and not the output produced by the product.

Date: March 25, 2008

Name of Product: Wimba Create (Course Genie version 2.4.0 build 20080323)

Contact for more Information: accessibility@wimba.com

Summary Table

Criteria	Status	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Included	
Section 1194.22 Web-based Internet Information and Applications	Not Applicable	Wimba Create is not web based
Section 1194.23 Telecommunications Products	Not Applicable	Wimba Create is not a telecommunications product
Section 1194.24 Video and Multi-media Products	Not Applicable	Wimba Create is not video or multi-media
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Wimba Create is not a self-contained product
Section 1194.26 Desktop and Portable Computers	Not Applicable	Wimba Create is software as defined in section 1194.21
Section 1194.31 Functional Performance Criteria	Included	
Section 1194.41 Information, Documentation and Support	Included	

Section 1194.21 Software Applications and Operating Systems – Detail

Criteria	Status	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported	All Wimba Create functions are executable from a keyboard.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported	Wimba Create does not interfere with accessibility features like screen magnifiers, sticky keys, on-screen keyboards, cursor sizes and blink rates.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported with exceptions	All areas of Wimba Create are programmatically exposed for Assistive Technology, though some interface elements do not have well defined on screen indication of focus.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supported with exceptions	Some elements in Wimba Create are not sufficiently identified for assistive technology. A number of dialogs contain UI elements with 'implied' labels. These labels are not read by screen readers when navigating between elements.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	Wimba Create utilizes graphical elements in a consistent manner throughout the application.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported	Wimba Create uses standard operating system functions for displaying text.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported	Wimba Create supports system settings like high contrast.
(h) When animation is displayed, the	Not	Wimba Create does not use

information shall be displayable in at least one non-animated presentation mode at the option of the user.	Applicable	animations.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported	Wimba Create does not rely on color alone to convey information.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable	Wimba Create relies on the operating system & or Microsoft Word settings for color and contrast.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supported	Wimba Create does not using flashing or blinking elements. Cursor blink rate is defined by the OS.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported with exceptions:	Not all form elements have directions for assistive technologies. Some dialogs / form elements do not have labels.

Section 1194.31 Functional Performance Criteria – Detail

Criteria	Status	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported with exceptions	The support for assistive technologies could be improved. For instance the content of question builder dialogs is read by screen readers, but navigation within the dialog results in inconsistent reading of control labels.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported	Wimba Create supports screen magnification software.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supported	Wimba Create does not require user hearing for operation.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	Audio is not important for the operation of Wimba Create
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supported	Wimba Create does not require user speech for operation.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported	Wimba Create does not require fine motor control or simultaneous actions

Section 1194.41 Information, Documentation and Support – Detail

<i>Criteria</i>	Status	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Documentation for Wimba Create is available upon request at no additional charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	Documentation for Wimba Create is available upon request at no additional charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Support for Wimba Create is available in a variety of formats including website, email, and direct phone. Individuals who are hearing impaired can use a TTY line 866-334-9180.